



## Assure Card

### What's an Assure Card™?

The card lets your pharmacist submit your drug claim electronically right at the pharmacy, so you don't have to pay out of pocket and submit the claim later. You only pay the portion that's not covered by your plan. Think of it like direct billing at a dentist's office.

### How do I use the card?

Simply present your card to the pharmacist before the prescription is filled. The pharmacist may ask for your personal information, such as your address and date of birth.

### What if I have coverage through another plan too?

If you and your spouse both have drug coverage under separate plans but neither one pays the full cost for prescription drugs, you can submit claims to both plans and have the total cost covered.

### ✓ If both plans have drug cards

Give both drug cards to the pharmacist.  
If the prescription is for:

- **You:** ask the pharmacist to submit to your plan first
- **Your spouse:** ask the pharmacist to submit to their plan first
- **Your dependant:** ask the pharmacist to submit to the plan of the cardholder whose birthday falls earliest in the year

### ✓ If the other plan doesn't have a card

If your spouse's plan doesn't have a drug card, you'll have to submit your claim by filling out a paper form or online (see GroupNet™ for Plan Members for forms and online claims). If the prescription is for:

- **You:** use your card at the pharmacy and submit a paper claim to your spouse's plan for the rest
- **Your spouse:** submit the claim to your spouse's plan first, then a paper claim to Canada Life for the remainder
- **Your dependant:** submit the claim to the plan of the parent whose birthday falls earliest in the year

## Keep your information current

It's important to keep your information up to date so that your coverage stays uninterrupted. Let your plan administrator know about life event changes, such as:

- New address
- Change in marital status
- New dependant
- Child in university

## Your information is secure

You can use the card at almost any pharmacy in Canada, and your information is secure. Your medical history is not shared with the pharmacist.



## Try the free DrugHub app

### With DrugHub you can:

- Search thousands of drugs: ingredients, interactions, and side effects
- Set reminders to take medications on schedule
- Know when to order refills

You can download the app from the **App Store**.

**Questions?** Contact your plan administrator or [canadalife.com](http://canadalife.com)

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